

Patients Rights and Responsibilities

- Patients have the right to be treated with personal dignity and respect.
- Patients have the right to care that is considerate, respects their personal values and belief system.
- Patients have the right to personal privacy and confidentiality.
However, there are limits to the privilege of confidentiality. These situations include: 1. Suspected abuse or neglect of a child, elderly person or a disabled person. 2. If you are believed to be in danger of harming yourself or another person or you are unable to care for yourself. 3. If you report that you intend to physically injure yourself or another person. 4. If your therapist is court ordered by a court to release information. (I will do all that I am able to negotiate this requirement). 5. When you're insurance company is involved, i.e. filing an insurance claim, insurance audits, case reviews or appeals. 6. In natural disasters whereby protected records become exposed, or 7. When otherwise required by law. You may be asked to sign a Release of Information, which you have the right to decline.
- Patients have the right to receive information about managed care company's services, practitioners, clinical guidelines, and patient rights and responsibilities.
- Patients have the right to reasonable access to care, regardless of race, religion, gender, sexual orientation, ethnicity, age or disability.
- Patients have the right to participate in an informed way in the decision making process regarding their treatment planning.
- Patients and their families have the right to be informed of their rights in a language they understand.
- Patients have the right to voice complaints or appeals about managed care company or the care provider.
- Patients have the right to be informed of rules and regulations concerning patients conduct.
- Patients have the responsibility to participate, to the degree possible, in understanding their behavioral health problems and developing with their provider mutually agreed upon treatment goals.